

AVC ID Quick Guide

Your AVC ID is required when transferring an NBN service from another provider to FibreMax.

Required for your transfer

Please provide the correct AVC ID for the active NBN service you want us to transfer.

1 What is an AVC ID

Every NBN service has a 15 character Access Virtual Circuit ID. The number starts with AVC.

Example

AVC123456789012

2 Where to find it

Check your latest NBN or ISP bill, or a recent service email. You can also phone your current provider and ask for your AVC ID.

3 Why FibreMax needs it

From 16 April 2025, NBN will not process a transfer without the correct AVC ID. Providing it helps us transfer the exact active line, quickly and accurately, with no downtime.

Before you submit your transfer

Have your AVC ID ready and check that it matches the NBN service being transferred.