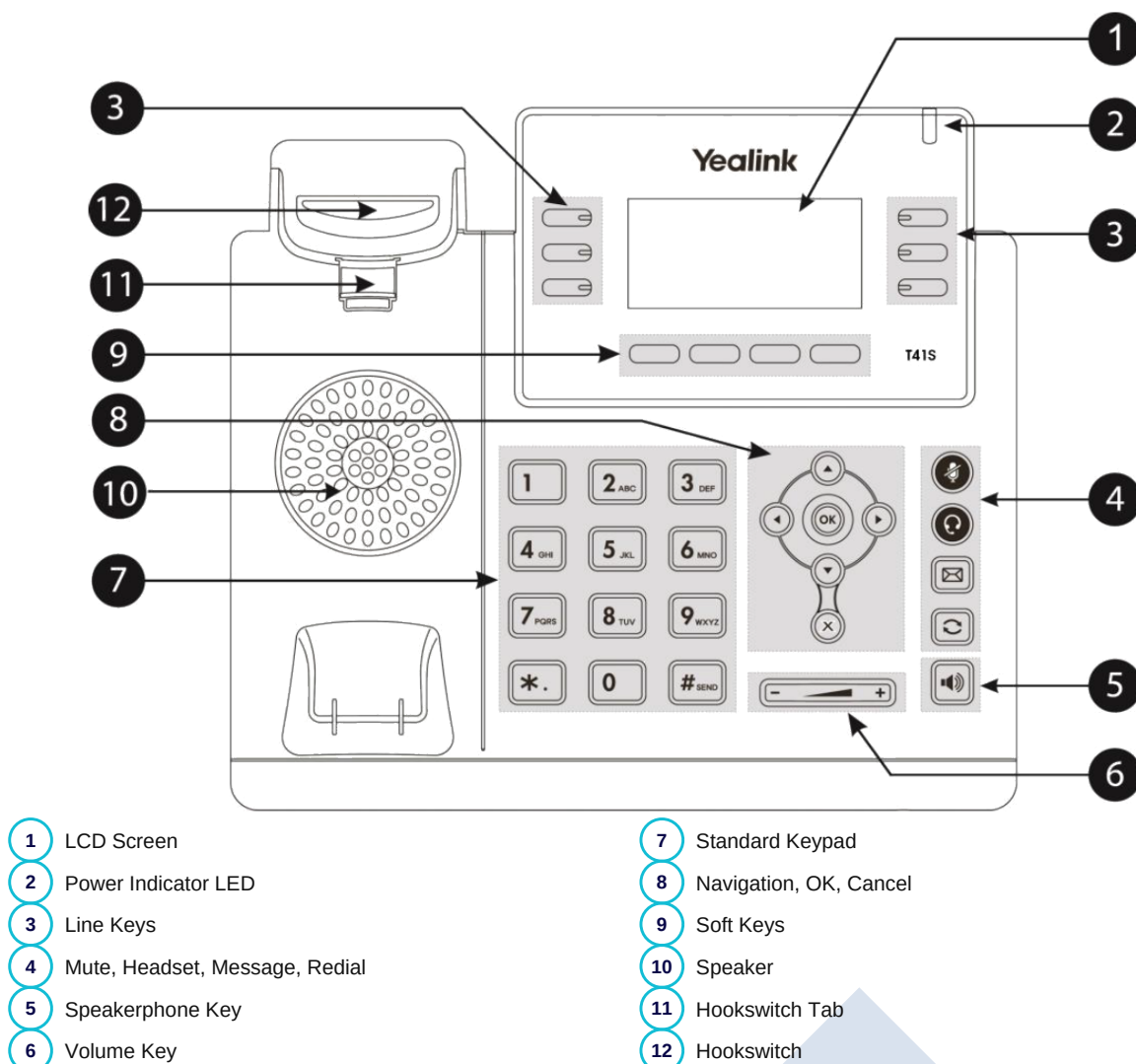


Yealink SIP-T41S Quick User Guide



Different Keys and Functions.

- **Line Keys.** These programmable keys can represent your phone line, colleague extensions, call park positions, or other features. The key light changes to show line or extension status.
- **Soft Keys.** The four buttons below the screen change function based on the phone status. Common options include Menu, History, DND, Hold, Resume, Tran, Answer, and EndCall.
- **Hold and Resume.** During a call, press the Hold soft key. The caller will hear music while waiting. Press the Resume soft key to return to the call.
- **Message Key.** Press the envelope Message key to access voicemail, then follow the system prompts. This feature is available only when voicemail has been activated. If voicemail is delivered by email only, phone access may not be available.

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- Power Indicator LED. Fast flashing red means the phone is ringing. Slow flashing red means there is an unread voicemail. Solid red means the phone is starting.
- Transfer Soft Key. During a call, press the Tran soft key to transfer the caller to another extension or number. See the transfer steps on page 3.
- Standard Keypad. Use the keypad to dial numbers. Include the correct area code for interstate landlines. Press the number sign key, or the Send soft key, to dial immediately.
- Headset Key. Press the headset key to enable or disable a connected headset.
- Mute and Do Not Disturb. Press the Mute key during a call to stop the other party hearing you. When the phone is idle, press the DND soft key to stop incoming calls. Press DND again to deactivate it.
- Navigation, OK, and Cancel. Use the arrow keys to move through menus and call lists. Press OK to confirm or answer. Press the X key to cancel, reject, or return.
- Volume Key. When the phone is idle, the volume key adjusts the ringer. During a call, it adjusts the handset, headset, or speaker volume.
- Speakerphone Key. Press the speaker key to answer or make a call using hands free mode.

Answering Calls.

Single Incoming Call.

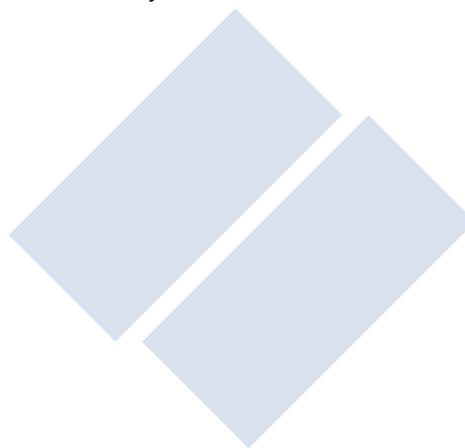
Lift the handset, press the Speakerphone key, press the Headset key, press the Answer soft key, or press the line key that is flashing green.

Multiple Incoming Calls.

1. A call waiting tone will sound.
2. The next incoming caller will appear on the screen.
3. Press the Answer soft key. The current call is placed on hold.
4. Use the up or down navigation key to highlight a call, then press Resume.

Pick Up a Call.

When another FibreMAXfone desktop phone is ringing, press the star key twice, then lift the handset.



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Transferring a Call.

Blind Transfer.

Transfer the caller without speaking to the recipient.

1. Press the Tran soft key during the call.
2. Enter the extension or phone number.
3. Press the Tran soft key again.
4. Hang up to complete the transfer.

Attended Transfer.

Speak with the recipient before transferring the caller.

1. Press the Tran soft key during the call.
2. Enter the extension or phone number.
3. Press the Send soft key, or the number sign key.
4. Wait for the recipient to answer, then announce the caller.
5. Press the Tran soft key again, then hang up.

Cancel an Attended Transfer.

Before the recipient answers, press the Cancel soft key. If the recipient has answered and the transfer should not continue, ask the recipient to end the call, select the original held call, then press Resume.

Factory Reset.

Only perform a factory reset when directed by FibreMax Support.

1. Make sure the phone is idle.
2. Press and hold the OK button for about 10 seconds.
3. When the screen asks, Reset to factory setting, press OK.
4. The phone will reboot and reload its configuration.

Change Ringtones.

1. Press Menu.
2. Select Settings, Basic Settings, Sound, Ring Tones, then Common.
3. Use the up or down navigation key to choose a ringtone.
4. Use the volume key to adjust the ringer if required.
5. Press the Save soft key.

Need help with your FibreMAXfone service.

Call 1800 880 881, or email sales@fibremax.com.au.

