

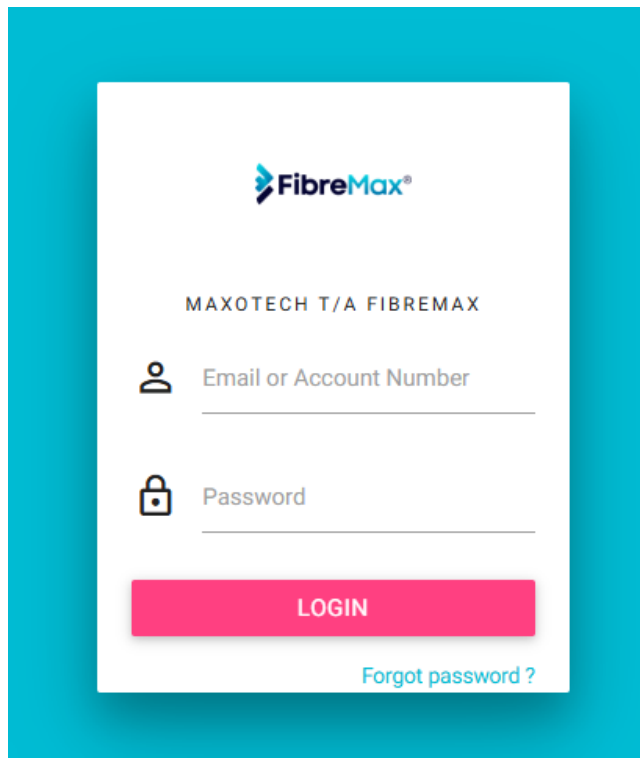
Making a Payment

The FibreMax® Online Portal lets you manage your services, view invoices, and update your account details – all in one place.

Log in:

Use the email address and password you registered with FibreMax.

1. Go to <https://fibremax.au/> in your web browser.
2. At the top of the page, click [My Account](#).

A screenshot of the FibreMax login page, framed by a thick teal border. The page has a white background. At the top center is the FibreMax logo. Below it, the text 'MAXOTECH T/A FIBREMAX' is displayed. There are two input fields: the first is labeled 'Email or Account Number' with a person icon to its left, and the second is labeled 'Password' with a lock icon to its left. Below these fields is a large pink button with the word 'LOGIN' in white capital letters. At the bottom right of the login area, there is a blue link that says 'Forgot password?'.


MAXOTECH T/A FIBREMAX
Email or Account Number
Password
LOGIN
[Forgot password ?](#)

3. Enter your email address and password, then click Login.

Forgotten your password?

Click [Forgot Password?](#) on the login page. You'll receive an email with reset instructions.

Follow the link in the email.

Create a new password and log back in.



Make a Payment:

1. In the menu, click **Accounting**.
2. Select **Make Payment**.
3. Enter the **Amount to Pay**.
4. Choose Direct Debit under **Payment Method**.
5. Enter your Credit Card detail.
6. Click the **Pay Now** button.

Important:

Wait for the system to respond - Do not click the **Pay Now** button more than once – this will create duplicate payments.

7. Once your payment is successful, you'll receive a **Payment Receipt**, and the transaction will appear in your account history.

Payment Receipt

Receipt Number:	# 232056
Invoice Number:	# 412515
Date Paid:	2025-08-18 14:52:51
Total Amount Paid:	\$1.00
Paid By:	Ezidebit

**** This Interim Online Receipt is an acknowledgement of payment for your tax invoice # and is issued subject to normal banking clearances and processes this charge may not be processed to your card for up to 3 working days ****

