



How to pay your Invoice

A simple customer guide for paying your FibreMax invoice online.

Password reset steps are included first, followed by the payment steps.

Before you start

You will need access to the email inbox linked to your FibreMax account.

Have your card number, expiry date, CCV and Name on Card ready.

If you already know your password, you can begin at Step 6.

Password reset

Follow Steps 1 to 6 if you need to reset your password or log in again.

Invoice payment

Follow Steps 7 to 16 to view your invoice, enter your card details, confirm the payment and view the receipt.

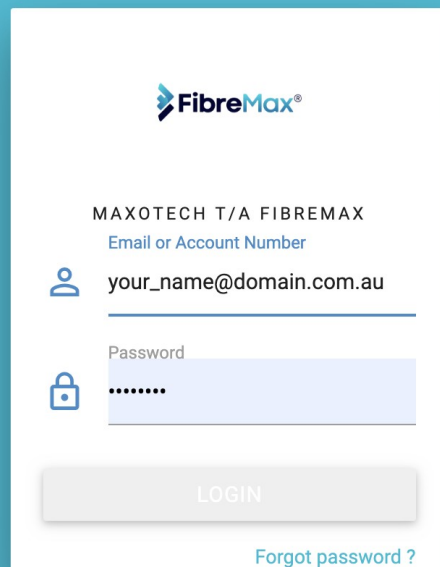
Important note

Only click or tap Continue after checking the amount and card details on the confirmation page.

For help, please contact FibreMax Support on 1800 880 881.

Step 1, Tap Forgot Password

Click or tap Forgot password if you cannot log in or need to create a new password.



The screenshot shows a login form for FibreMax. At the top is the FibreMax logo. Below it, the text reads "MAXOTECH T/A FIBREMAX" and "Email or Account Number". There is a user icon followed by the text "your_name@domain.com.au". Below that is a password field with a lock icon and the text "Password" above it, containing several dots. At the bottom of the form is a "LOGIN" button and a link that says "Forgot password?".

Step 2, Enter Email to Reset

Enter the email address linked to your FibreMax account, then click or tap Reset Password.

Forgot Password

We can resend you your password

Email



your_name@domain.com.au|

RESET PASSWORD

Step 3, Confirmation, Reset Link

Wait for the confirmation message that the reset link has been sent.

A password reset link has been sent to your_name@domain.com.au ×



MAXOTECH T/A FIBREMAX



newsroom@fibremax.com.au



Password

LOGIN

[Forgot password ?](#)

Step 4, Check email received

Open the email from FibreMax Support, then click or tap the password reset link.



FibreMax Support

Password Reset Request - Maxotech t/a FibreMax

To: verification.arial.com.au

Hello Name,

You have requested to reset your password for your account.

Please click the link below to set a new password:

<https://myaccount.fibremax.au/reset-password?token=c6162bb9d6939ae116a5a9def8f124e8f9cc24abeec40e721ac49c8d2305104e>

This link will expire in 1 hour.

If you did not request this password reset, please ignore this email.

Regards,
Maxotech t/a FibreMax



Step 5, Enter New Password and Tap Reset

Enter your new password twice, then click or tap Reset Password.

Reset Password

Please enter your new password

New Password



.....

Confirm Password



.....|

RESET PASSWORD

Remember your password? [Login](#)

Step 6, Login with New Password

Log in with your email address and new password.

Your password has been reset successfully ×



MAXOTECH T/A FIBREMAX

Email or Account Number



your_name@domain.com.au

Password



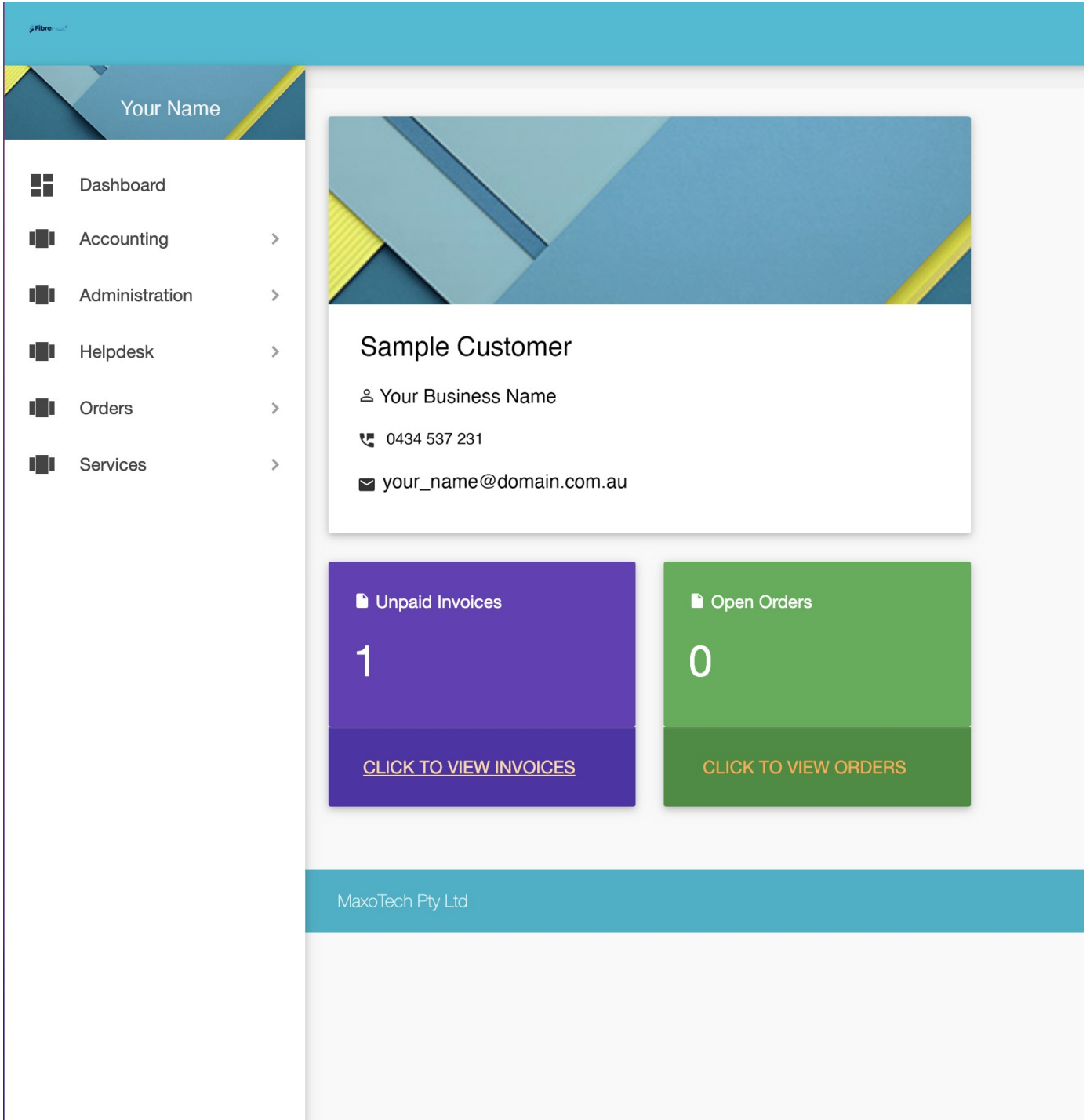
.....

LOGIN

[Forgot password ?](#)

Step 7, Dashboard, Click to View Invoices

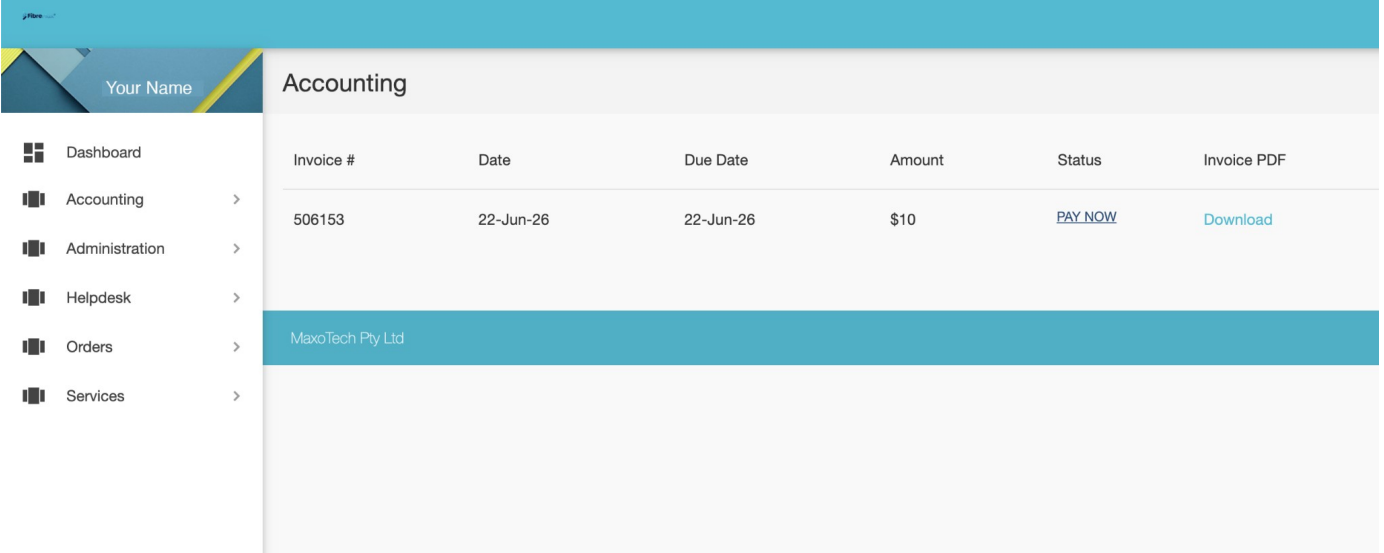
On the Dashboard, click or tap Click to View Invoices under Unpaid Invoices.



The screenshot displays the FibreMax dashboard interface. At the top left, the FibreMax logo is visible. Below it, a navigation menu lists several options: Dashboard, Accounting, Administration, Helpdesk, Orders, and Services, each with a right-pointing chevron. The main content area features a header with the text "Your Name". Below the header, there is a "Sample Customer" profile card containing the following information: "Your Business Name", phone number "0434 537 231", and email address "your_name@domain.com.au". Below the profile card, there are two summary cards: a purple card for "Unpaid Invoices" showing a count of "1" and a green card for "Open Orders" showing a count of "0". Both cards have a "CLICK TO VIEW" button at the bottom. At the bottom of the dashboard, the text "MaxoTech Pty Ltd" is displayed.

Step 8, Invoice List, Tap Pay Now

In the invoice list, find the unpaid invoice and click or tap PAY NOW.



The screenshot shows a web interface for 'Accounting'. On the left is a navigation menu with items: Dashboard, Accounting, Administration, Helpdesk, Orders, and Services. The main content area is titled 'Accounting' and contains a table with the following data:

Invoice #	Date	Due Date	Amount	Status	Invoice PDF
506153	22-Jun-26	22-Jun-26	\$10	PAY NOW	Download

Below the table, the company name 'MaxoTech Pty Ltd' is displayed.

Step 9, Enter Card Number

Enter your card number in the Card Number field.

Your Name


Accounting

Make Payment

Total Cost
Invoice Total: \$10.00
10.00

Select Payment Method

Direct Debit




Card Number
 5555 5555 5555 5550

Expiry Date: Card CCV: ?

Name on Card:

Save Card Details

Accepted Cards

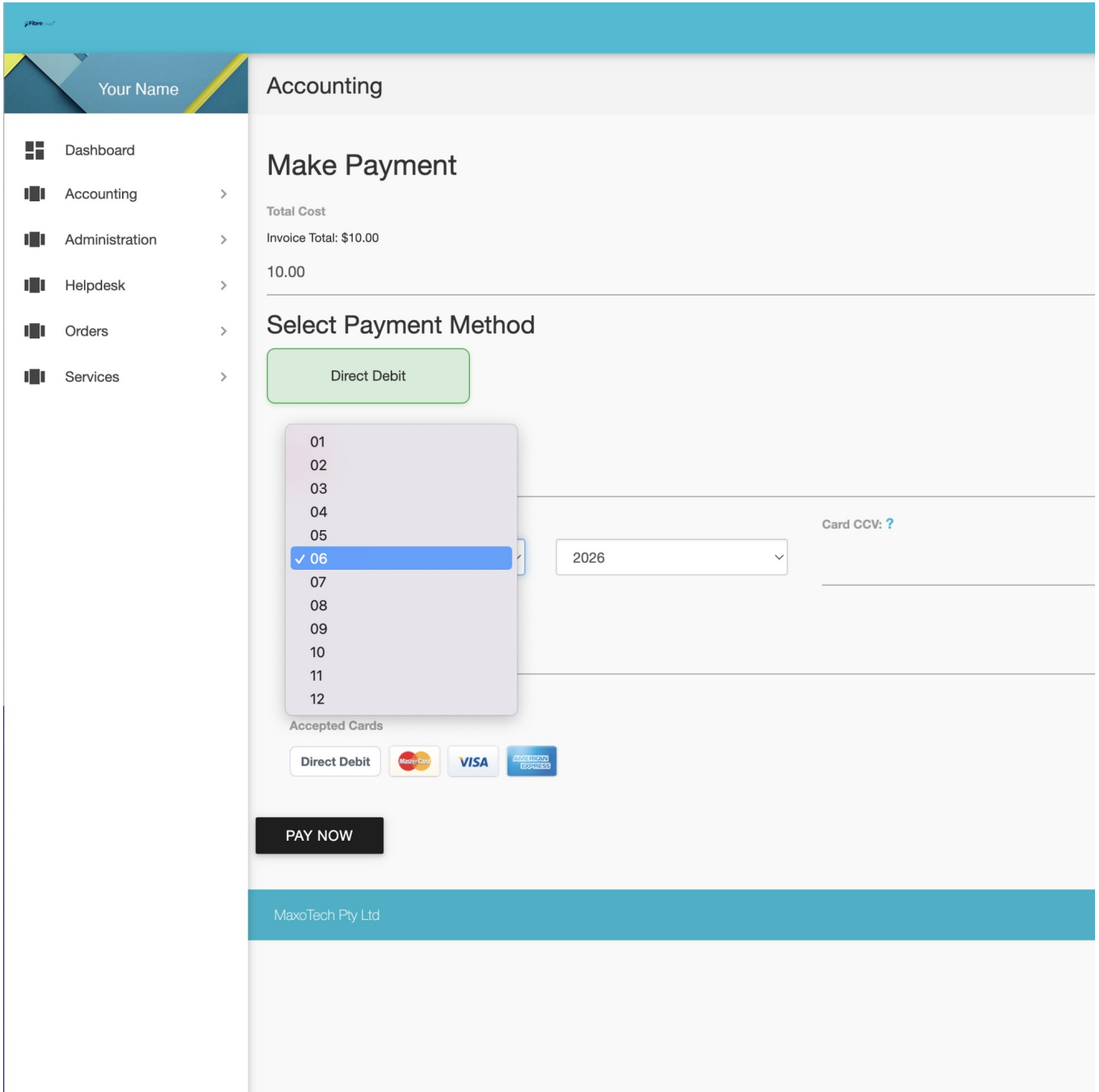
Direct Debit   

PAY NOW

MaxoTech Pty Ltd

Step 10, Select Expiry Month

Select the expiry month from the drop down list.



The screenshot shows the 'Accounting' section of the FibreMax portal. The main heading is 'Make Payment'. Below this, the 'Total Cost' is displayed as 'Invoice Total: \$10.00' and '10.00'. The 'Select Payment Method' section is active, with a dropdown menu open showing months 01 through 12. The month '06' is selected and highlighted in blue. To the right of the dropdown is a 'Card CCV: ?' field with a dropdown menu showing '2026'. Below the dropdown menu, there are logos for 'Accepted Cards': Direct Debit, MasterCard, VISA, and AMERICAN EXPRESS. A 'PAY NOW' button is located at the bottom of the payment section. The footer of the page reads 'MaxoTech Pty Ltd'.

Step 11, Select Expiry Year

Select the expiry year from the drop down list.

Your Name


Accounting

Make Payment

Total Cost
Invoice Total: \$10.00
10.00

Select Payment Method

Direct Debit




Card Number
 5555 5555 5555 5550

Expiry Date:
06

Card CCV: ?

Name on Card:

Save Card Details

Accepted Cards
Direct Debit   

PAY NOW

MaxoTech Pty Ltd

- 2026
- ✓ 2026
- 2027
- 2028
- 2029
- 2030
- 2031

Step 12, Add Card CCV

Enter the card CCV from the back of your card.

Your Name


Accounting

Make Payment

Total Cost
Invoice Total: \$10.00
10.00

Select Payment Method




Direct Debit

Card Number
 5555 5555 5555 5550

Expiry Date: 06 2028
Card CCV: ? 123

Name on Card:

Save Card Details

Accepted Cards
Direct Debit   

PAY NOW

MaxoTech Pty Ltd

Step 13, Add Name on Card

Enter the Name on Card exactly as it appears on the card.

Your Name

Accounting

Make Payment

Invoice Number
506153

Total Cost
Invoice Total: \$10.00
10.00

Select Payment Method

Direct Debit




Card Number
5555 5555 5555 5550

Expiry Date: 06 2028 Card CCV: ? 123

Name on Card:
Sample Customer

Save Card Details

Accepted Cards

Direct Debit   

PAY NOW

MaxoTech Pty Ltd

Step 14, Tap Pay Now

Check your details, then click or tap Pay Now.

Your Name

Accounting

Make Payment

Invoice Number
506153

Total Cost
Invoice Total: \$10.00
10.00

Select Payment Method

Direct Debit




Card Number
5555 5555 5555 5550

Expiry Date: 06 2028 Card CCV: ? 123

Name on Card:
Sample Customer

Save Card Details

Accepted Cards

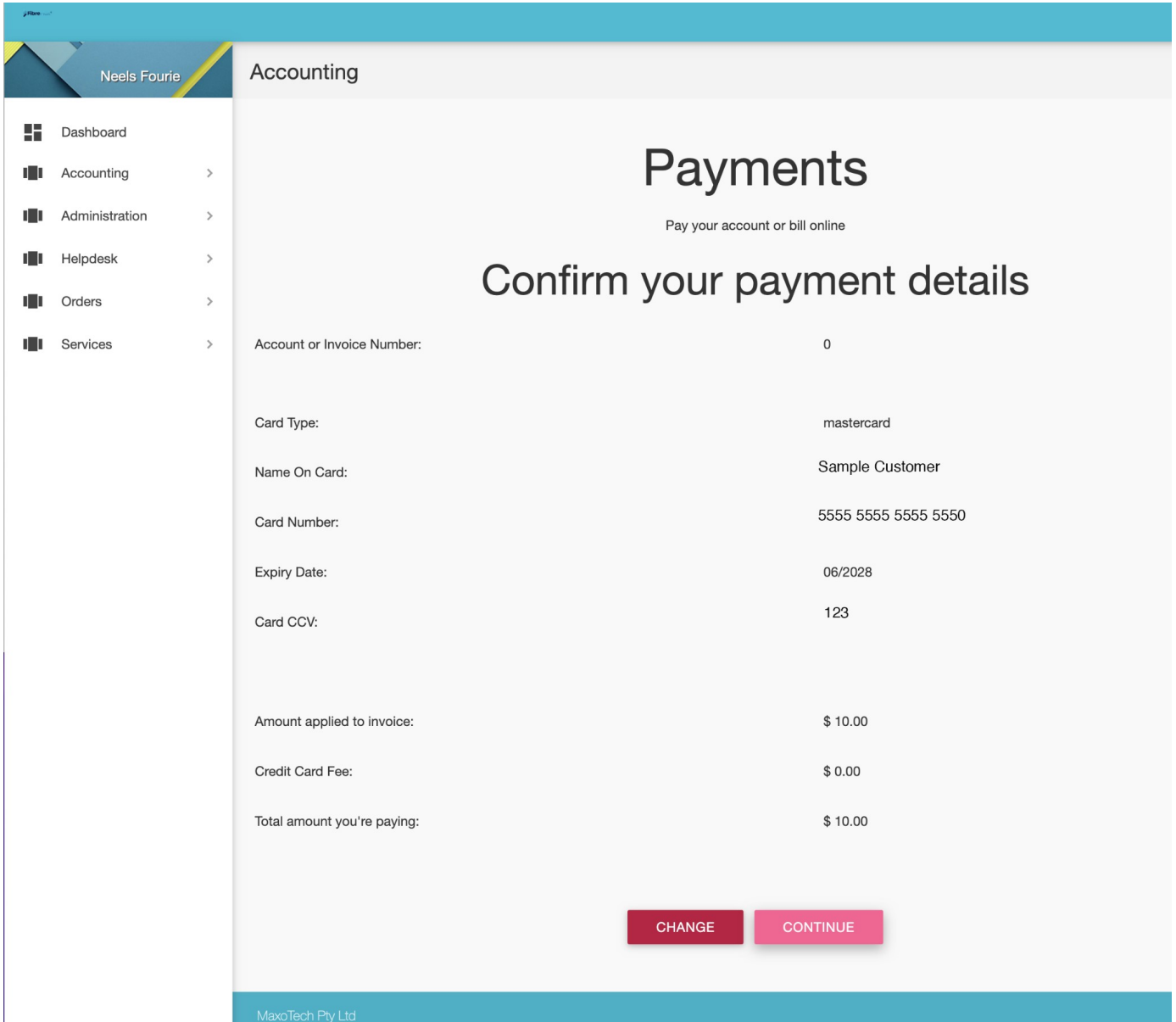
Direct Debit   

PAY NOW

MaxoTech Pty Ltd

Step 15, Confirm and Continue

Check the payment details on the confirmation page, then click or tap Continue.



The screenshot shows the 'Accounting' section of the FibreMax portal. The user is logged in as 'Neels Fourie'. The main heading is 'Payments' with the subtext 'Pay your account or bill online'. The primary action is 'Confirm your payment details'. The page displays a list of payment details for an account or invoice number '0'. The card used is a 'mastercard' in the name of 'Sample Customer'. The card number is '5555 5555 5555 5550', the expiry date is '06/2028', and the card CCV is '123'. The amount applied to the invoice is '\$ 10.00', with a credit card fee of '\$ 0.00', resulting in a total payment of '\$ 10.00'. At the bottom, there are two buttons: 'CHANGE' and 'CONTINUE'. The footer of the page identifies the company as 'MaxoTech Pty Ltd'.

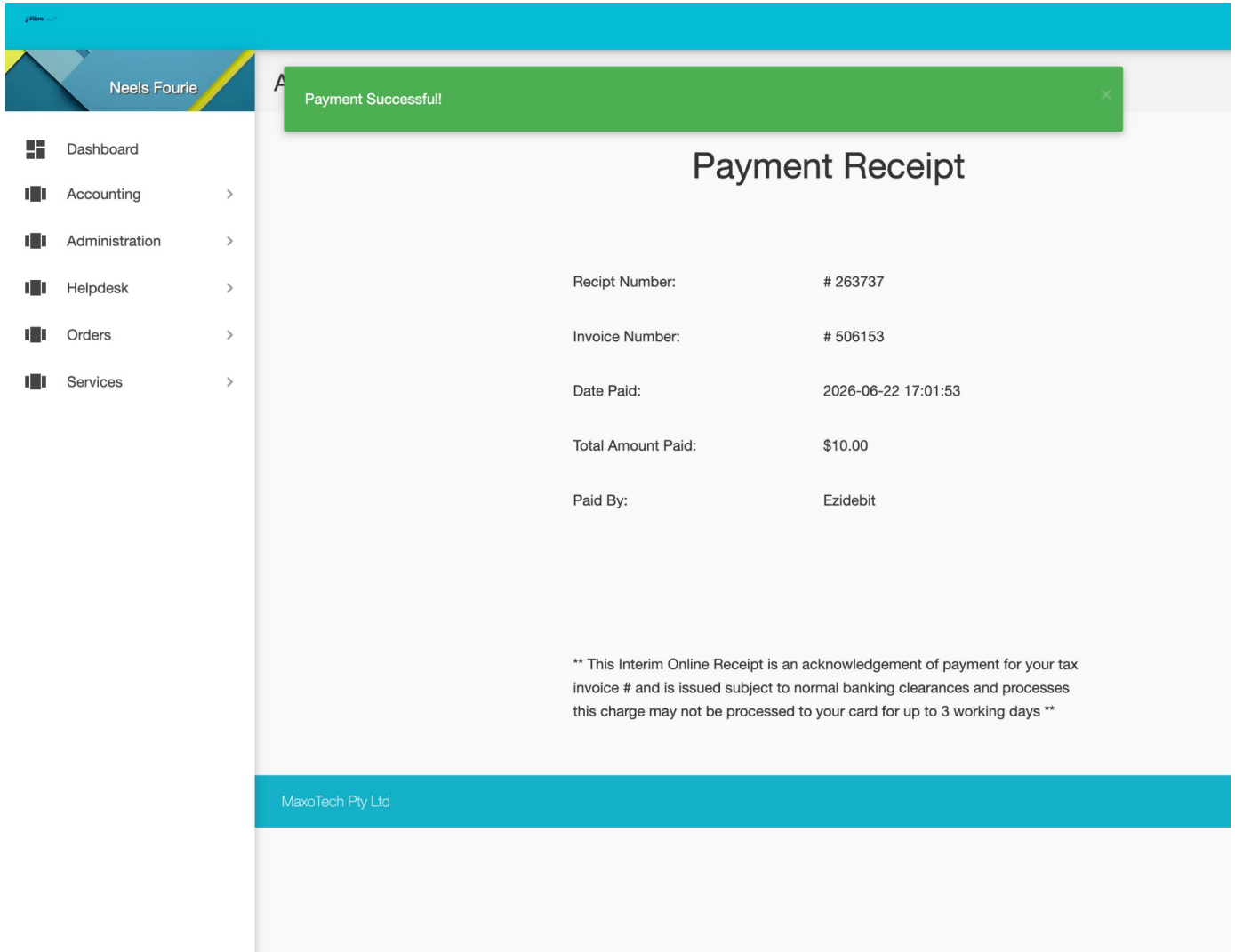
Account or Invoice Number:	0
Card Type:	mastercard
Name On Card:	Sample Customer
Card Number:	5555 5555 5555 5550
Expiry Date:	06/2028
Card CCV:	123
Amount applied to invoice:	\$ 10.00
Credit Card Fee:	\$ 0.00
Total amount you're paying:	\$ 10.00

[CHANGE](#) [CONTINUE](#)

MaxoTech Pty Ltd

Step 16, Payment Successful

The Payment Successful message and receipt confirm that your invoice payment has been completed.



The screenshot shows the FibreMax web interface. On the left is a navigation menu with the following items: Dashboard, Accounting, Administration, Helpdesk, Orders, and Services. The user's name, Neels Fourie, is displayed at the top left. A green notification banner at the top right reads "Payment Successful!". The main content area displays a "Payment Receipt" with the following details:

Receipt Number:	# 263737
Invoice Number:	# 506153
Date Paid:	2026-06-22 17:01:53
Total Amount Paid:	\$10.00
Paid By:	Ezidebit

Below the receipt details, there is a disclaimer: "** This Interim Online Receipt is an acknowledgement of payment for your tax invoice # and is issued subject to normal banking clearances and processes this charge may not be processed to your card for up to 3 working days **". At the bottom of the page, the text "MaxoTech Pty Ltd" is visible.