FibreMax®
connectivity, sorted

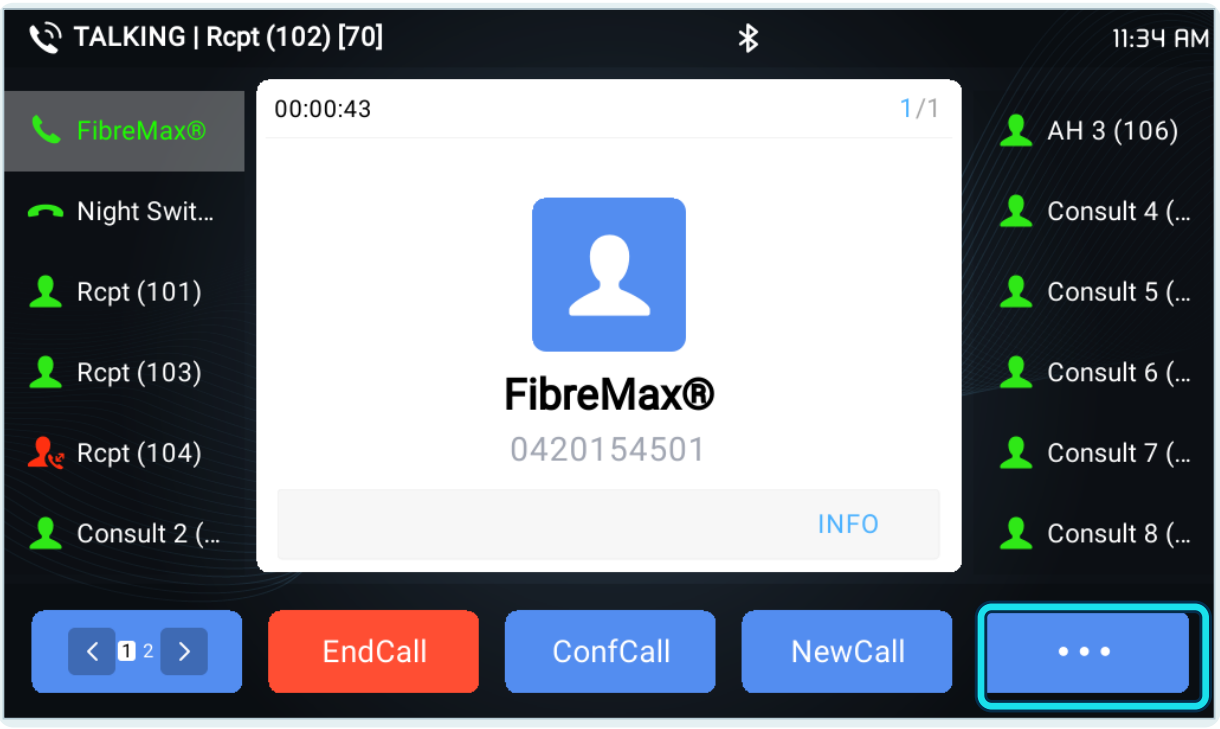


Grandstream GRP2670 Transferring a Call

An attended transfer using the touchscreen BLF extension keys

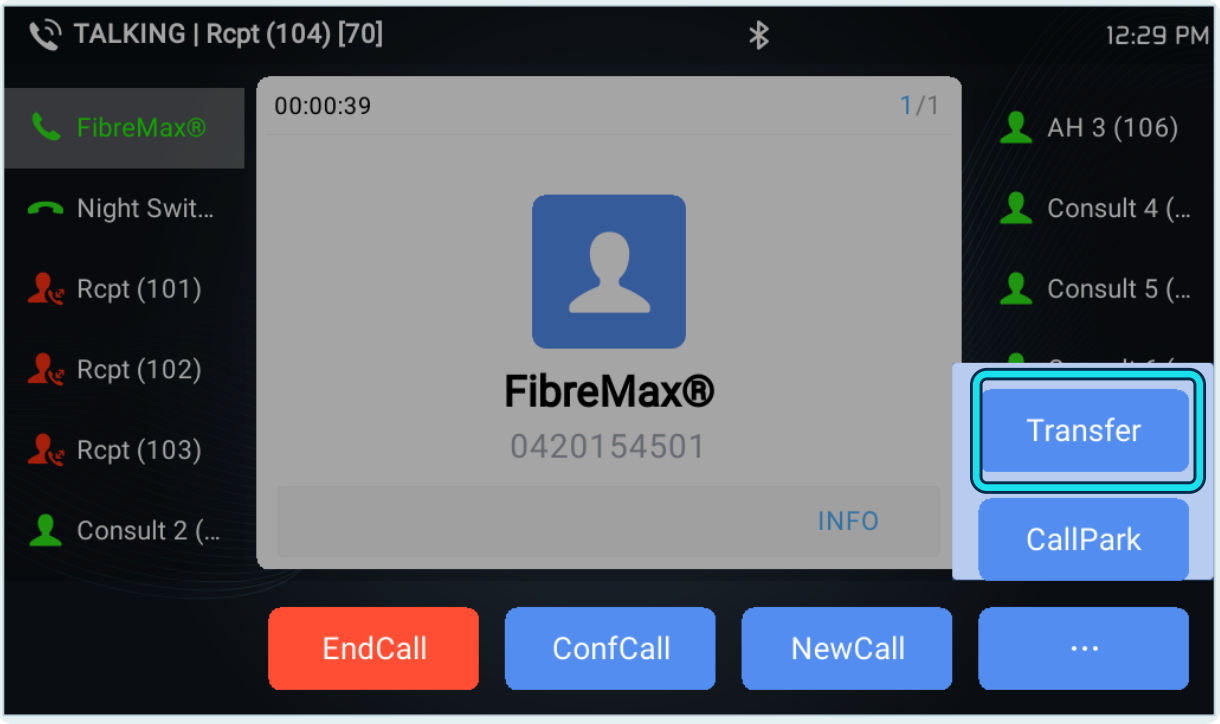
1 Open the call options

While speaking with the caller, tap the three dots at the bottom right.



2 Choose Transfer

In the pop-up menu, tap Transfer to begin the handoff.

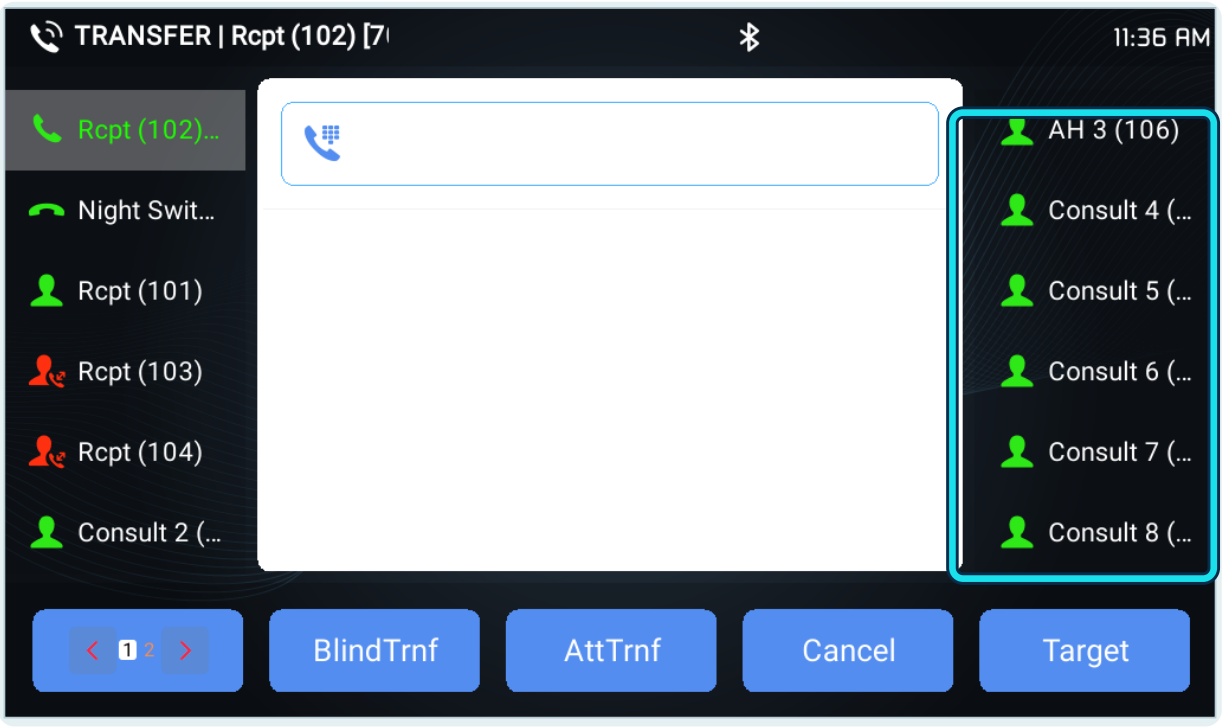


Complete the Transfer

Choose a colleague, announce the call, then confirm the handoff

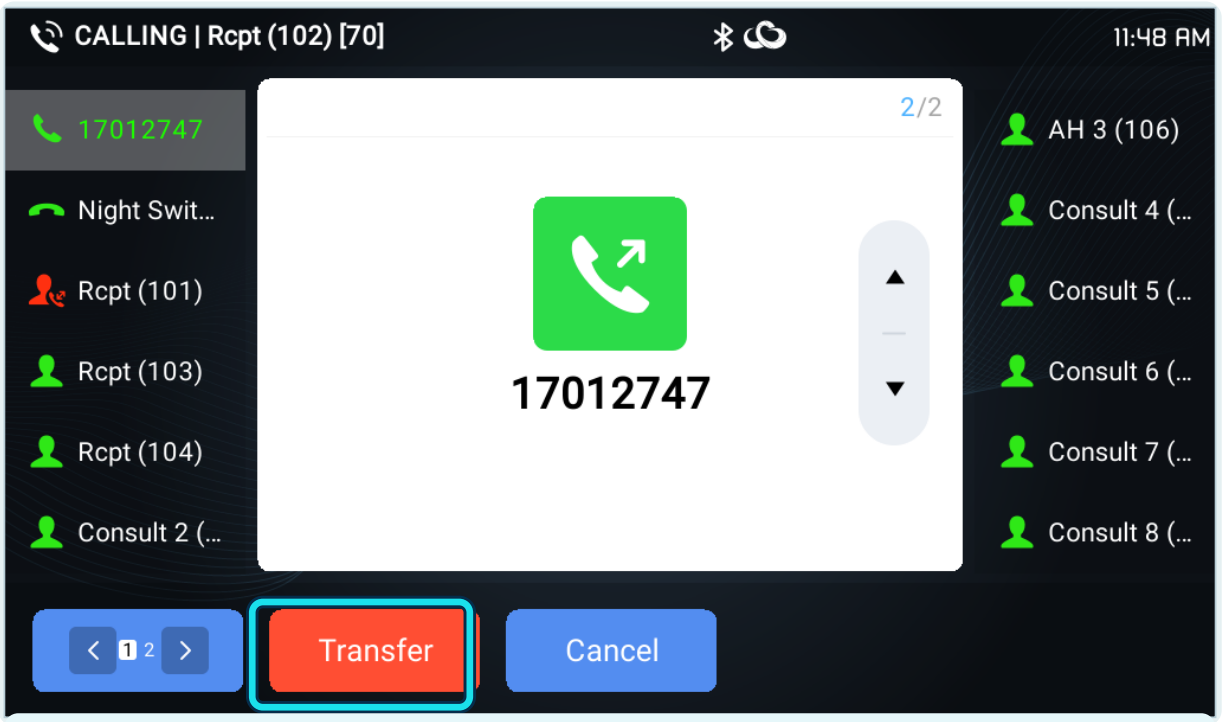
3 Select the destination extension

Tap the colleague's BLF key. If prompted, tap AttTrf to call them.



4 Speak to your colleague, then confirm

When they answer, announce the call, then tap the orange Transfer button.



To stop instead of transferring, tap Cancel on the same screen.