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Factory Reset Guide

Grandstream DP725 Cordless Handset

Follow the steps below to perform a factory reset on your Grandstream DP725 cordless handset.



DP725 Handset

Important
This procedure resets the DP725 handset only. It does not reset the DP755 base station.

Quick Reference Path — Menu > Settings > System Settings > Factory Reset

How to Factory Reset the DP725 Handset

1. Press the **Menu/OK** button to open the main menu.
2. Use the arrow keys to navigate to **Settings**, then press **Menu/OK** to select.
3. Navigate to **System Settings**, then press **Menu/OK** to select.
4. Navigate to **Factory Reset**, then press **Menu/OK** to select.
5. When the confirmation message appears, press **Yes** to confirm the reset.
6. The handset will automatically restart and return to factory default settings.

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Factory Reset Guide

Grandstream DP755 Base Station

Follow the steps below to perform a factory reset on your Grandstream DP755 base station.



DP755 Base Station

Important
The base station first enters pairing mode after about 8 seconds. Continue holding the Radio/Page button until the factory reset is triggered.

Quick Reference

Radio/Page button: hold for about 30 seconds for factory reset

How to Factory Reset the DP755 Base Station

1. Locate the centre **Radio/Page** button on the DP755 base station.
2. Press and hold the **Radio/Page** button for approximately **30 seconds**.
3. After about **8 seconds** the base station may enter pairing mode. Continue holding the button.
4. Keep holding the button until **all LEDs** begin flashing rapidly and the factory reset is triggered.
5. Release the **Radio/Page** button and allow the base station to restart.
6. Wait for the **Power LED** to remain solid **ON** before continuing.

After the Reset
The **Network LED** may continue flashing until the base station has been configured and registered. After the reset, you can proceed with pairing the handset again.

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Pairing Guide

Pair the DP725 Handset with the DP755 Base Station

After both devices have been reset, follow these steps to pair the DP725 handset with the DP755 base station.



DP755 Base Station | DP725 Handset

Quick Reference

Base station subscription: hold **Radio/Page** button for about **4** seconds until the **Radio LED** starts blinking.

How to Pair the DP725 with the DP755

1. On the DP755 base station, press and hold the **Radio/Page** button for about **4 seconds** until the **Radio LED** starts blinking.
2. On the DP725 handset, press **Menu**, then go to **Registration > Register**.
3. Select **Base 1** (or another available base slot if required), then press **Subscribe**.
4. The handset will search for nearby base stations and display the discovered **DP755**.
5. Press **Subscribe** to pair with the displayed **DP755** base station.
6. When pairing is successful, the handset will confirm registration and return to the home screen.

Helpful Notes

- Keep the handset close to the base station during pairing.
- If prompted for a PIN, the default is usually **0000** unless it has been changed.
- The **Radio LED** blinks while the base station is open for subscription.

Done

Your **DP725** handset is now paired with your DP755 base station and ready to use.