FibreMax®
connectivity, sorted

Business Hyperfast 2000 Plans

A practical customer guide to 2 Gbps business internet.

Plans, equipment, Wi Fi performance, speed testing, and premises preparation.

2 Gbps

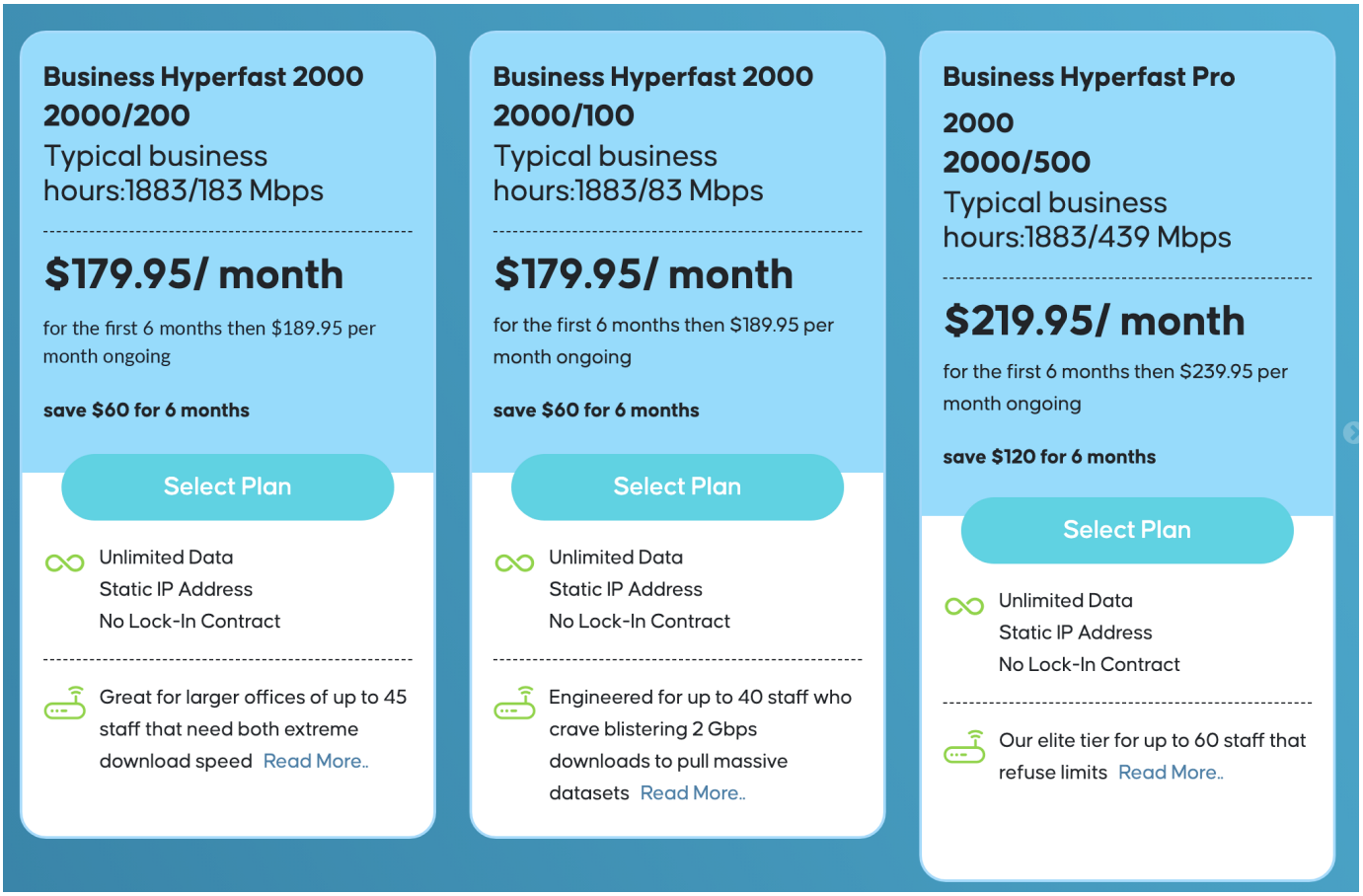
More capacity for the whole business.

Built for busy teams, cloud services, large files, and future growth.

Business Hyperfast services are available at eligible premises only.

Available plans

Three upload options let you match the service to the way your business works.



Included with each plan

Unlimited data. A static IP address. No lock in contract. Address eligibility, connection type, and equipment requirements apply.

Plan pricing shown in the website cards

Business Hyperfast 2000 with 100 Mbps or 200 Mbps upload, $179.95 per month for the first 6 months, then $189.95 per month ongoing.

Business Hyperfast Pro 2000 with 500 Mbps upload, $219.95 per month for the first 6 months, then $239.95 per month ongoing.

Prices, promotions, and availability may change. FibreMax will confirm current details before an order is placed.

What 2 Gbps can change

The main benefit is not simply making one computer faster. It is giving the whole business more internet capacity.

re people and systems can work at the same time, with less competition for bandwi

1 Large file transfers

Download project files, videos, software, designs, and data more quickly.

2 Cloud applications

Support more employees using cloud platforms and browser based systems at once.

3 Video meetings

Run multiple meetings with less pressure on the available connection capacity.

4 Backups and syncing

Complete cloud backups, file synchronisation, and remote data transfers sooner.

5 Connected premises

Support guest Wi Fi, security cameras, digital signage, and connected equipment.

6 Updates and installs

Reduce delays when many computers download updates, applications, or operating systems.

Best during busy periods

A higher speed plan is most valuable when many users and devices are active at the same time, especially when large downloads and uploads happen alongside normal business traffic.

Who these plans may suit

Business Hyperfast is designed for organisations where internet delays can affect productivity, customer service, or project completion.

Design and project teams

Architecture, engineering, construction, photography, video production, and creative agencies.

Technology businesses

Software development, managed services, data intensive teams, and businesses that maintain large online environments.

Professional services

Accounting, legal, finance, medical, dental, education, and specialist practices with many cloud users.

Shared workplaces

Coworking spaces, serviced offices, hotels, entertainment venues, and larger hospitality businesses.

Operations and logistics

Manufacturing, warehousing, logistics, multi site businesses, and teams that transfer data between locations.

Connected security

Premises with many cloud connected cameras, access control systems, guest networks, and smart devices.

A plan for growth

A business may also choose 2 Gbps to prepare for more employees, additional cloud services, higher quality video, larger backups, or a planned move away from local servers.

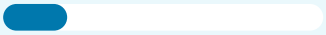
Which upload speed should you choose

All three plans provide up to 2000 Mbps download capacity. The upload speed determines how quickly your business sends information to the internet.

100 Mbps upload

A strong choice for download focused businesses.

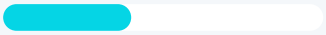
General cloud use, web applications, video meetings, email, and moderate file sharing.



200 Mbps upload

More capacity for regular cloud work.

Larger file sharing, more video meetings, frequent online backups, and active remote teams.



500 Mbps upload

The Pro option for upload intensive work.

Large media files, substantial cloud backups, publishing video, data replication, and transfers between offices.

Simple rule of thumb

Choose the higher upload option when your team regularly sends large files, performs significant cloud backups, publishes media, or moves data between locations. Availability depends on the NBN connection at your address.

Equipment required

A 2 Gbps service needs a complete multi gigabit path. One slower component can reduce the speed available to devices.

NBN connection box
Compatible multi gigabit port

→

Router or firewall
2.5 Gbps WAN and LAN

→

Network switch
Multi gigabit where required

→

Computers and Wi Fi
2.5 Gbps devices or modern access points

Category 6 or better cabling

Use good quality Ethernet cabling between the NBN box, router, switches, and important devices.

2.5 Gbps network ports

A computer needs a 2.5 Gbps or faster adapter to receive more than 1 Gbps on one wired connection.

Suitable firewall performance

Confirm the router or firewall can maintain high throughput while security and traffic management features are active.

Modern Wi Fi equipment

Wi Fi 7 is preferred where high wireless speeds are important, but coverage and device capability still matter.

Your NBN connection box may need an upgrade

Some existing NBN connection boxes may need to be replaced before a multi gigabit service can be activated. FibreMax will confirm the address eligibility and any NBN equipment work required.

Why one device may not see 2000 Mbps

The 2000 Mbps figure represents the total capacity of the business connection. It is designed to be shared across users and systems.

2000 Mbps

Total business capacity

Shared between computers, phones, cameras, servers, cloud services, and Wi Fi d

Common speed limits

1. **1 Gbps network port**
   A standard gigabit port cannot deliver 2000 Mbps to one device.

2. **Older router or switch**
   A gigabit only component can limit traffic before it reaches the device.

3. **Wi Fi conditions**
   Distance, walls, interference, access point capability, and device capability affect speed.

4. **The remote service**
   A website, cloud platform, download server, or test server may deliver data more slowly.

5. **Computer performance**
   Storage speed, processor load, security software, and network drivers can influence the result.

Where the biggest benefit appears

The connection can still be working as intended when a single device tests below 2000 Mbps. The greatest benefit is often seen when several employees and systems are using the service at the same time.

Wi Fi performance and speed testing

Wireless speed varies more than wired speed. Use a suitable wired connection when you need the most reliable test result.

What affects Wi Fi

- Router and access point capability.
- The Wi Fi standard supported by the device.
- Distance, walls, shelving, and building materials.
- Interference and neighbouring wireless networks.
- The number of devices using the access point.
- Access point placement and backhaul capacity.

How to test correctly

1. Use a computer with a 2.5 Gbps or faster Ethernet adapter.
2. Connect to a multi gigabit LAN port on the router or switch.
3. Use Category 6 or better Ethernet cabling.
4. Pause large downloads, backups, and other heavy traffic.
5. Try more than one suitable test server.
6. Repeat the test at different times and compare results.

Wired testing is the reference point

Testing over Wi Fi, through an older switch, or on a computer with a 1 Gbps port can produce a lower result. Modern Wi Fi 7 equipment can support multi gigabit wireless links under suitable conditions, but actual performance varies by device and location.

Prepare your premises

A short equipment and site review can prevent avoidable delays and help your business receive the full benefit of the service.

- Locate the NBN connection box and confirm that suitable power is available nearby.
- Confirm the router or firewall has at least one 2.5 Gbps internet port and one suitable LAN port.
- Check whether network switches support multi gigabit connections where higher speeds are needed.
- Confirm that important computers have 2.5 Gbps or faster network adapters.
- Inspect Ethernet cabling and replace damaged or unsuitable cables.
- Review Wi Fi coverage, access point locations, and wired backhaul capacity.
- Confirm the firewall can maintain high throughput when security features are enabled.
- Consider battery backup and a secondary internet service for critical operations.

Is 2 Gbps right for you

A smaller business that mainly uses email, web browsing, and a few ordinary cloud applications may receive limited additional benefit.

The strongest fit is a business with many users, large file transfers, significant cloud usage, high upload requirements, or plans for growth.

Check availability

FibreMax will check your address, confirm the available download and upload options, and advise whether the NBN connection box or business network equipment needs to be upgraded.

Check your business address

1800 880 881

Speeds are wholesale maximums. Actual speeds vary due to connection type, network conditions, equipment, Wi Fi, device capability, and remote services. Typical business hours speeds are not guaranteed. Pricing and promotions may change. Address eligibility and FibreMax terms apply.