

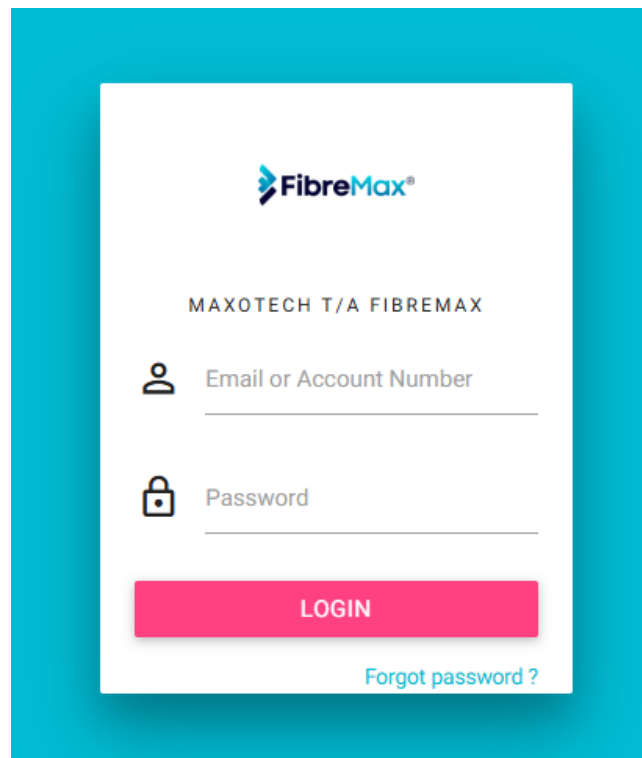
Edit and Update My Details

The FibreMax[®] Online Portal lets you keep your account information up to date quickly and securely.

Log in:

Use the email address and password you registered with FibreMax.

1. Go to <https://fibremax.au/> in your web browser.
2. At the top of the page, click [My Account](#).

A screenshot of the FibreMax login page, framed by a thick teal border. The page has a white background. At the top center is the FibreMax logo. Below it, the text 'MAXOTECH T/A FIBREMAX' is displayed. There are two input fields: the first is labeled 'Email or Account Number' with a person icon, and the second is labeled 'Password' with a lock icon. Below these fields is a large pink button labeled 'LOGIN'. At the bottom right of the login area is a link that says 'Forgot password?'.


MAXOTECH T/A FIBREMAX
Email or Account Number
Password
LOGIN
[Forgot password ?](#)

3. Enter your email address and password, then click Login.

Forgotten your password?

Click Forgot Password? on the login page. You'll receive an email with reset instructions.

Follow the link in the email.
Create a new password and log back in.

Edit Your Detail:

1. In the menu, click **Administration**.
2. Select **My Account**.
3. Update any of your existing details with the new information.
4. Click the **Save** button when done.
5. You will receive confirmation that your details have been updated.

Details have been updated

Keeping your details current helps FibreMax contact you about service updates, invoices, and support queries without delays.

Tip: Double-check your contact number and email address before saving – this ensures you receive important service notifications.

